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# Basics of a CSIRT: Software environment

## Clarifications: Incident management, Incident handling, Processes, Workflows plan

Accra (Ghana), 9 – 13 August 2021



OCWAR-C

ORGANISED CRIME: WEST AFRICAN RESPONSE ON  
CYBERSECURITY AND FIGHT AGAINST CYBERCRIME



OCWAR-C

(Ghana) August 2021

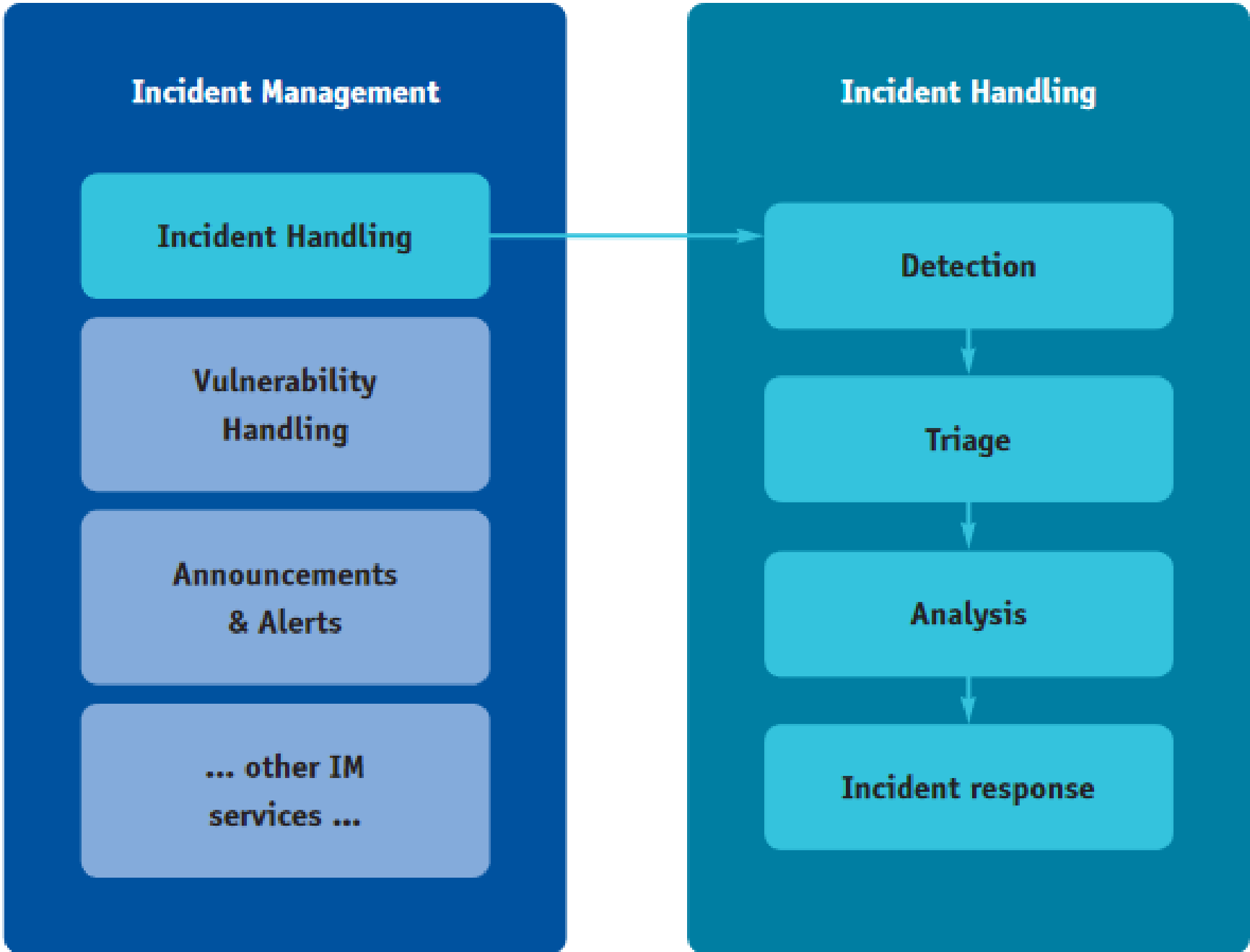


# References

- Good Practice Guide for Incident Management
  - <https://www.enisa.europa.eu/publications/good-practice-guide-for-incident-management>
- ENISA Report - How to setup up CSIRT and SOC
  - [https://www.enisa.europa.eu/publications/how-to-set-up-csirt-and-soc/at\\_download/fullReport](https://www.enisa.europa.eu/publications/how-to-set-up-csirt-and-soc/at_download/fullReport)



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# Incident handling workflow





Thank you

**Contact:**

Perpetus Jacques Houngbo,  
Expert Cybersecurity

[jacques.houngbo@ocwarc.eu](mailto:jacques.houngbo@ocwarc.eu)



